



Notice – Fair Work Ombudsman Enforceable Undertaking

IAG's two main employing entities, Insurance Australia Group Services Pty Limited and Insurance Manufactures of Australia Pty Limited (collectively, the **IAG Entities**), have now entered into an Enforceable Undertaking with the Fair Work Ombudsman (**FWO**) to ensure their ongoing compliance with Commonwealth workplace laws.

IAG identified that the IAG Entities had contravened the *Fair Work Act 2009* (**FW Act**) and the following enterprise agreements:

- the *Insurance Australia Group Enterprise Agreement 2012*;
- the *IAG Enterprise Agreement 2016*; and
- the *IAG Enterprise Agreement 2020*.

As a result of the Enforceable Undertaking, the IAG Entities commit to undertake a number of activities to ensure their ongoing compliance, such as conducting an independent audit.

You can access a copy of the Enforceable Undertaking on the FWO's website:
www.fairwork.gov.au

IAG expresses its sincerest regrets and apologises for these contraventions of Commonwealth workplace laws and the underpayment of current and former employee entitlements.

We understand that you may have questions and concerns relating to this matter. If you worked for IAG during the period 30 December 2013 to 16 January 2022 and have queries or questions relating to this matter, please contact IAG using the following channels:

- a) Telephone: (02) 9082 4455
- b) Postal Address: People Connect, Level 8, Tower 2, 201 Sussex Street, Sydney NSW 2000
- c) Email address: peopleconnect@iag.com.au.

Alternatively, anyone can contact the FWO via www.fairwork.gov.au or on 13 13 94 in relation to possible unclaimed monies.